



Job Description:

The Center for Healthy Families is an innovative not-for-profit organization located in Columbus, Ohio, for the purpose of engaging pregnant and parenting teens and their children in opportunities to acquire self-sufficiency capabilities of health and well-being, positive networks, education, and employment through a coordinated network of highly effective community services. For more information, see www.centerforhealthyfamilies.org.

Available immediately is an **exempt, salaried position** to directly provide Individual service coordination, Advocacy, Coaching, and Group services to pregnant and parenting teens ages 12-24 years old in Franklin County, Ohio.

Job Title: HFC Resource Advocate

Program: Healthy Families Connections

Reports to: Healthy Families Connections Program Director

Position Purpose: Achieve expected pregnant and parenting teen matriculation through a coordinated network of community services delivered by partnering organizations publicly known as Healthy Families Connections and other necessary organizations.

Primary Responsibilities:

- Empower pregnant and parenting teens to achieve the expected outcomes of the Healthy Families Connections program.
- Identify and coordinate appropriate services, deliver advocacy, coaching, and group services to individuals or groups of individuals who are enrolled in Healthy Families Connections.
- Be knowledgeable of the programs and services of The Center for Healthy Families and the resources it makes available to pregnant and parenting teens.
- Develop an Individual Goal Plan (IGP) responsive to the needs of enrolled teens, including appropriate referrals to services delivered by partnering organizations and other community agencies (when deemed necessary).
- Monitor the program participant's progress on the 6 outcome areas through the IGP review process to include the monitoring of the participant's goals and monthly task list to measure the participant's accountability towards self-sufficiency.
- Identify and/or develop and maintain a current list of community resources available to teens and their families through Healthy Families Connections to be utilized while in HFC, including crisis situations.
- Assist enrolled teens and their families in managing crisis situations, advocating and coaching as required.
- Assist transitional-aged youth who are experiencing homelessness and/or unstable housing.

- Maintain communication with both partner and non-partner organizations providing services to participants to monitor progress and ensure appropriate service delivery that contributes to the achievement of goals.
- Proactively assist enrolled teens to successfully matriculate through planned services, advocating and coaching as required.
- Manage and operate an administrative process and tool that tracks entrants into and through Healthy Families Connections.
- Understand and enforce appropriate privacy, security, and privilege restrictions when accessing and sharing data. Track complete and relevant client and service data.
- Produce reports.
- Participate in ongoing evaluation of HFC program to maximize effectiveness and impact.
- Develop and maintain effective working relationships between The Center for Healthy Families and partnering organizations, area social service agencies, and other select entities within the Franklin County community.
- Seek input, advice, and feedback from partnering organizations to assist in performing position responsibilities.
- Serve as a liaison to the assigned committees of The Center for Healthy Families.
- Provide administrative support to assigned committees of The Center for Healthy Families.
- Perform other duties as assigned.

Minimum Requirements

Education:

- Bachelor's degree in Social Work or related field
- LSW, PC, or MFT
- Experiential knowledge of social service agencies, and/or health care institutions, and/or community organizations.
- Some schedule flexibility, defined as infrequent night or weekend hours.

Experience:

- 3 years of experience directly serving clients or consumers, both conducting an assessment and providing a responsive service, either directly or through referrals.
- Significant work experience with teens in providing individual and group counseling.
- Significant workforce development experience.
- Experience or knowledge of documentation requirements for Federal, State, and/or County funding.

Preferred Qualifications

Education:

Master's degree, preferably in social work or a related field.

Experience:

- Significant employment, volunteer, or personal experience with teens.
- Leadership experience or demonstrated interest in leadership.
- Minimum of 2 years work experience in a position requiring an MSW or LSW bilingual (English and Spanish).
- Significant housing experience surrounding transitional-aged youth who experienced homelessness and/or unstable housing.

Essential Knowledge, Skills, Behaviors:

- Cultural competency
- Ability to quickly learn and apply a working knowledge of organizational policies and procedures
- Demonstrated commitment to develop self-sufficiency capabilities related to: health and well-being, positive networks, education, and employment
- Ability to develop and maintain a positive and professional work environment
- Willingness to engage in professional development opportunities that bring benefit to the employees' professional growth and can be applied to the HFC program or the organization
- Relationship management skills
- Ability to deliver telephone-based services
- Crisis management skills
- Analytical decision making
- Service-oriented
- Professional accountability
- Communication
- Organization
- Interacts with compassion and patience.
- Ability to multitask
- Ability to work both independently and as a member of a team
- Possess and maintain a valid Ohio driver's license
- Computer skills, including Internet searches, MS Office Suite, and databases
- Reliable transportation to travel to service sites and other community locations for service delivery

Compensation: Competitive salary and fringe benefits. Please submit salary requirements & salary history via a cover letter. The Center for Healthy Families' policy is to recruit, hire, and promote job applicants or employees without regard to race, religion, color, national origin, ancestry, sex, age, disability, genetic information, or any other class of persons protected by applicable law. Decisions on employment and promotion are based solely upon an individual's qualifications, with reference to the skills and abilities required of the position for which the individual is being considered.

To apply, submit resume to Employment@centerforhealthyfamilies.org.